



Dear Member

TICKETS FOR CRUFTS: 6 - 9 MARCH 2025

We are pleased to advise that tickets for Crufts 2025 are now available to order.

Important changes to how to order your tickets

Our ticket provider for 2025 will be AXS (previously The Ticket Factory).

Please be aware that your photo-id card will be your own personal access to the show.

How to order your guest tickets: Follow this link to order your tickets:
<https://www.axs.com/uk/series/25470/crufts-2025-kennel-club-members-tickets?skin=crufts>

Please note that you will need to create a new account with AXS if you do not already have an existing AXS account. Simply fill in your name and address and create a password for your account. (You will only need to do this once).

Order Code

You will need a code to order tickets:

Your personal code is your membership number. If you are not sure of your membership no, please check the email that was sent to you recently advising of your own personal membership number.

Ticket Options

Then select tickets you require from the list below – you will be able to order any or all the following:

- Your complimentary passes are valid for any **ONE** day of the show (up to a maximum of 4 in total)
- Additional tickets for Thursday, Friday, Saturday and Sunday A maximum of 10 tickets per day, (fees apply).
- Best in Show tickets are located as in previous years in block 5. A maximum of 10 tickets in total, (fees apply).

Delivery of Tickets

- Tickets will only be available on the AXS app and you will need to download this in advance to your phone.
- When you receive your tickets to your AXS app, you will be able to share the tickets to your guests in their AXS app. You will not be able to forward email or physical copies of the tickets.
- **Please note:** The method of entry for this show is AXS Mobile app. The tickets will be released to your AXS Account no later than 14 days from the event. You will receive an email confirming once the tickets have been released to your account. For your guest to receive the tickets, they will need to set up an AXS account in advance. Once the ticket has been transferred, they will need to show the ticket in the AXS app at the entrance of the show.



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A user guide is attached that you may find useful.

If a member does not have an email address or a smart phone, the alternative is to let us know at kc.membership@thekennelclub.org.uk and advise how many complimentary passes you require, the name of your guests and then collect your tickets from the members' lounge at Crufts.

Fees

Admin and service fees will not apply for Kennel Club members' complimentary passes. Fees apply for additional tickets

Useful contacts:

For help with ordering tickets for Crufts or accessibility queries please contact AXS Customer Service as below:

<https://axssupportuk.zendesk.com/hc/en-gb/articles/14184613629212-How-do-I-contact-AXS-UK-as-a-customer>

For any other queries please contact KC Membership via email KC.membership@thekennelclub.org.uk

We hope you have a lovely time at the show.

Kind regards,

The Kennel Club